

**Below are ideas shared by community partners
in regard to how they are handling this situation.**

We are all in this together.

...See if any of these can be helpful for you.

Lead Through Crisis

- Staff in **Skokie District 69** are doing something that makes them feel good! They are getting out and delivering food and other resources to their students and families.
- **Zion Township** had to cancel their Annual Senior Resource Day. Instead of sending a note to each of the 55 people who signed up, they decided to make a phone call to share the news and make sure all were ok. The residents loved it! All are doing well. They welcomed having someone to talk with and shared they are doing well and like the rest of us, are concerned.
- **Glenview and Northbrook's Villages, School Districts, Park Districts, and Libraries** have developed a COVID-19 **Task Force** that meets regularly to share relevant information, generate ongoing communications and coordinate responses to issues and concerns.
- In the **City of Lake Forest...**
 - HR is hosting virtual City Manager work group meetings with an outstanding turnout. On the screen, they could see the City Manager, HR Director and their department head(s). Leadership couldn't see the audience, but those in attendance could ask questions, either using their names or anonymously, and leadership responded. Each group was recorded and the link is on the city's internal website for those who could not attend. They got rave reviews for doing this. Certain groups were obviously starving for this type of contact.
 - They had a virtual lunch with a therapist who works with the police department. Employees and spouses were invited to attend with the hope being to address some of the

- stressors that people may be going through in this weird time. It was so well attended, another one is being planned.**
- **HR has put together a wonderful website that has all sorts of information for the employees and pushes out new information as it becomes available. It has been getting lots of hits.**
 - **HR reached out via email to their retirees just to let them know they were thinking about them. The appreciation they received for this outreach was heartwarming.**
 - **During a recent Peer Advisory Group the question came up, “How do we strategically plan for the future?”**
 - **While some are planning different models based on what if A or B or C...**
 - **Others are paying attention to the good that is happening now to make sure that it doesn't get lost once we are back to how we used to be.**
 - **One shared a system she has set up to focus on this. 75% of her day is based on what is happening now and 25% of her day is set aside to think about the future.**